

Fig. 1

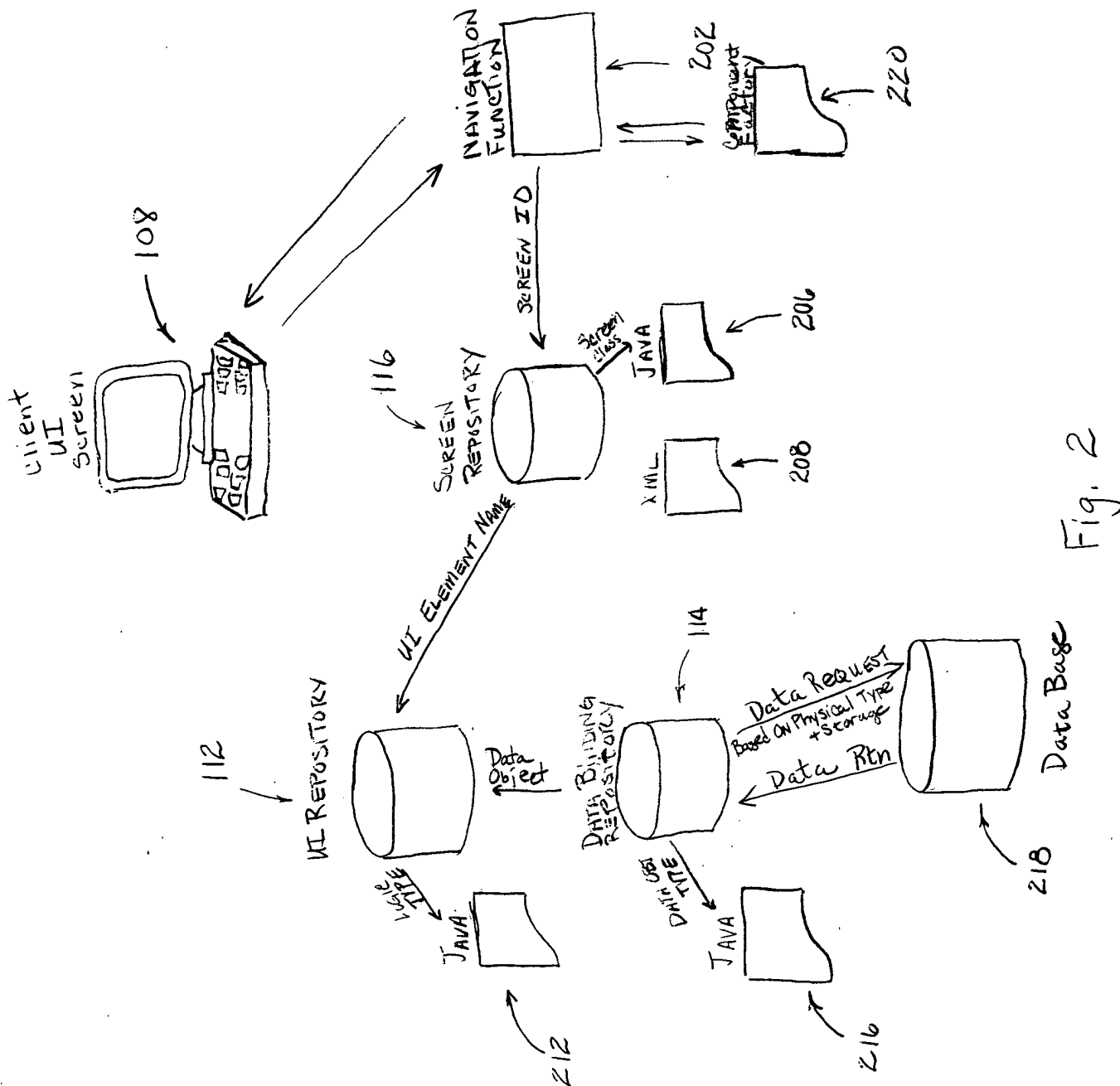


Fig. 2

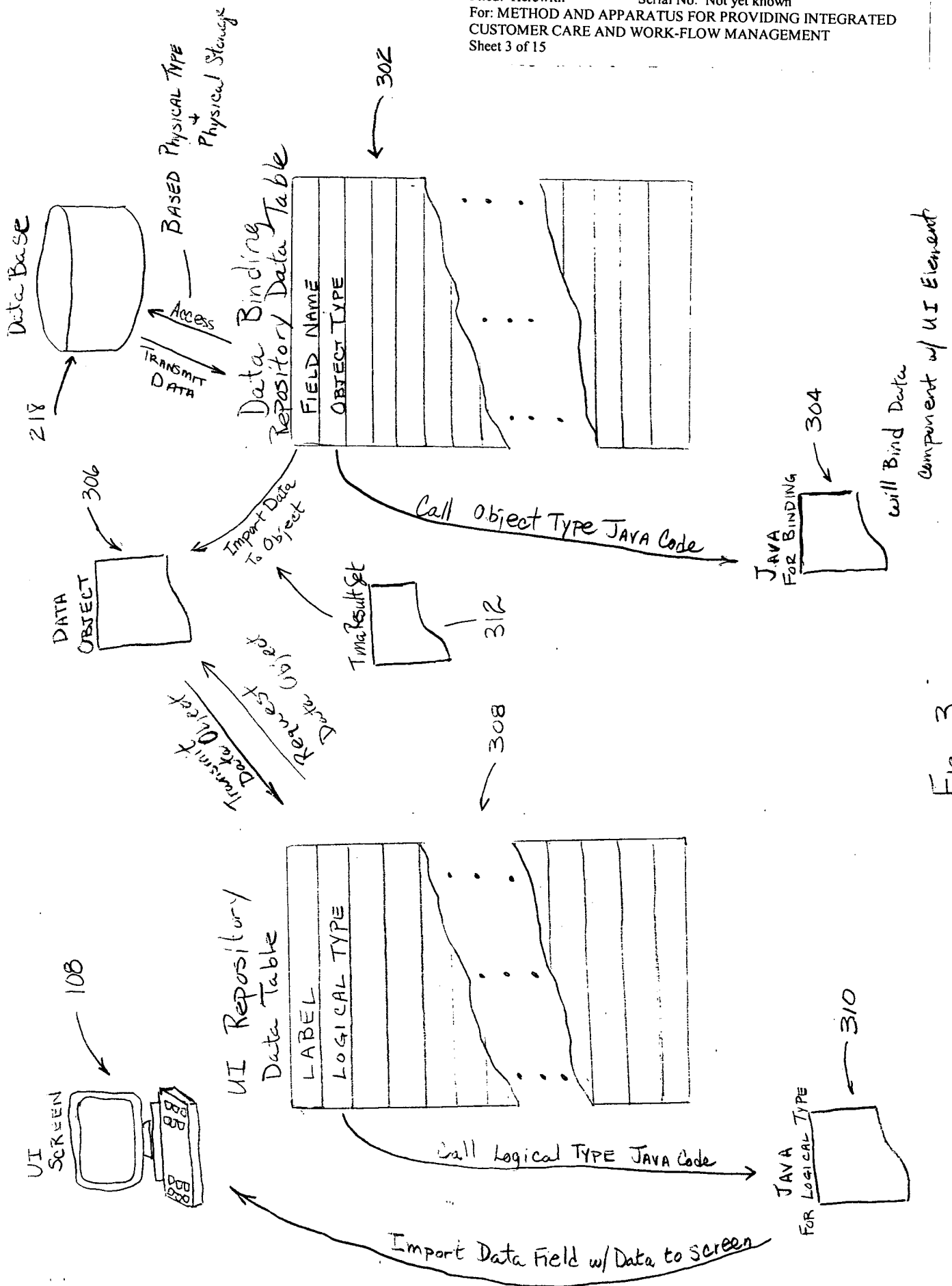


Fig. 3

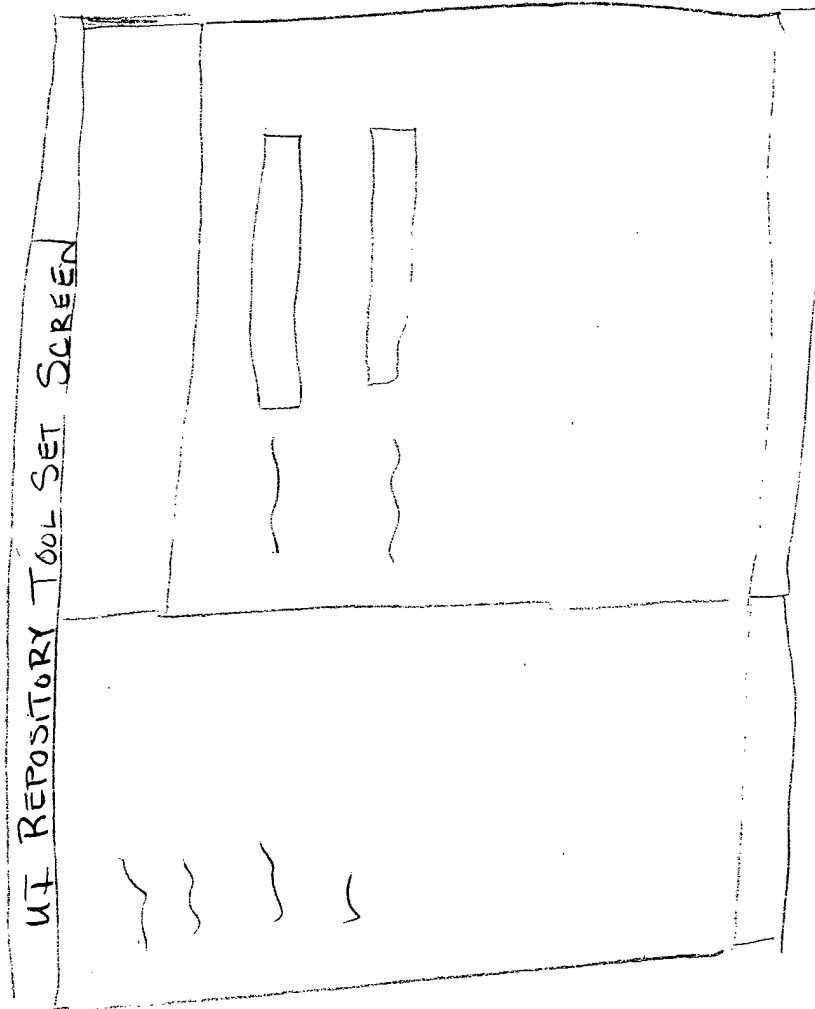


Fig 3a

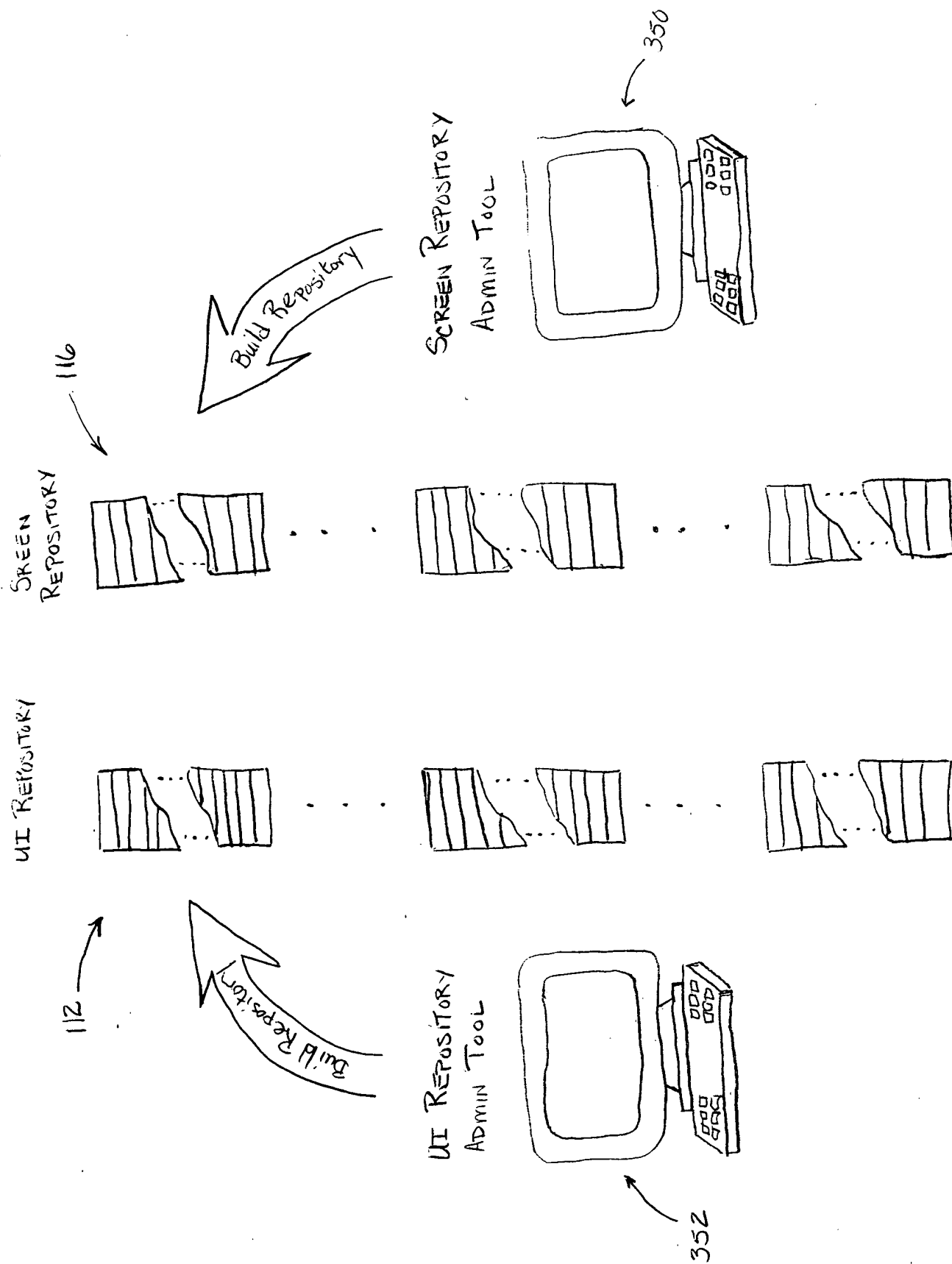


Fig. 3b

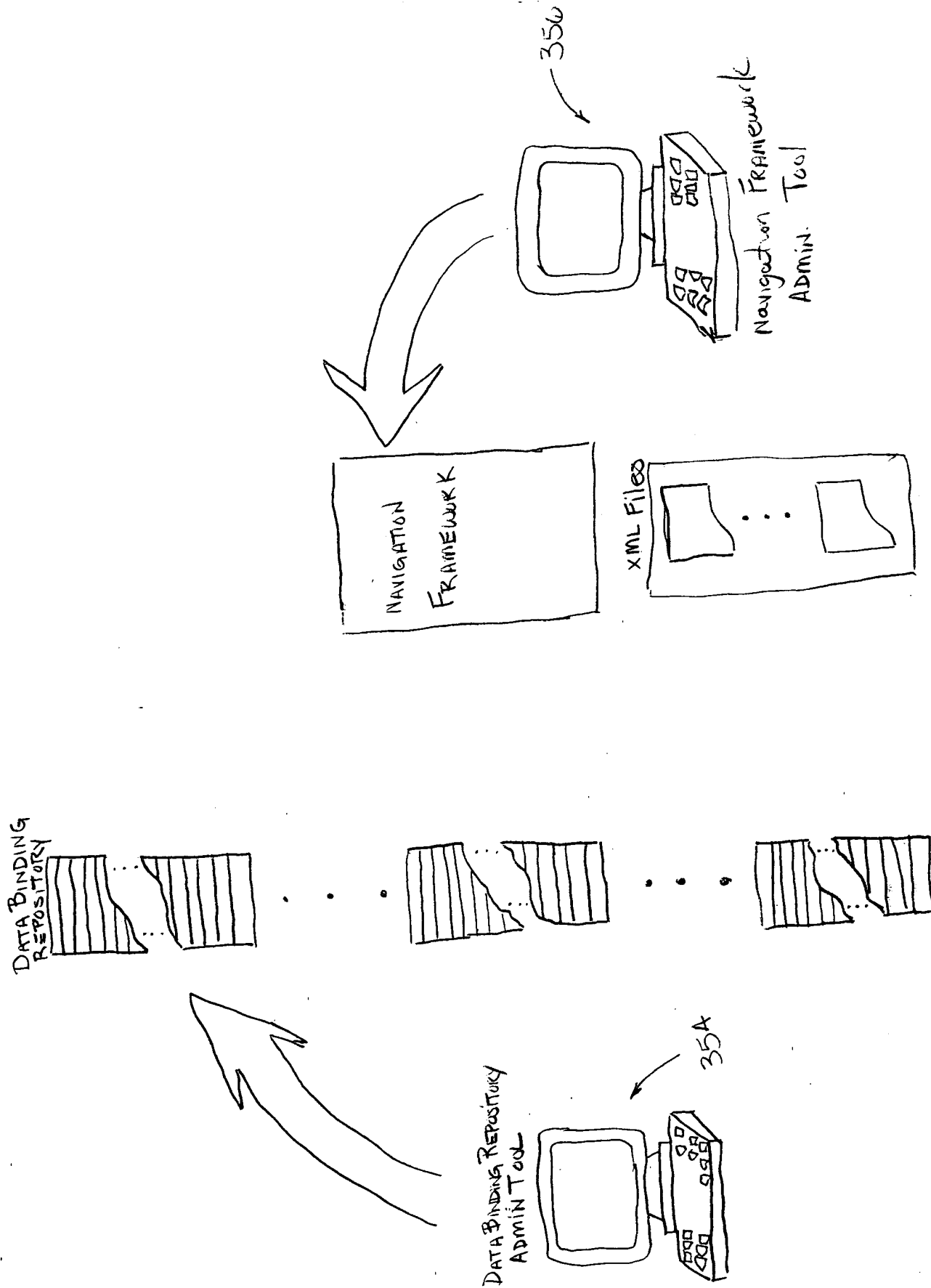


Fig 3c

UI  
REPOSITORY

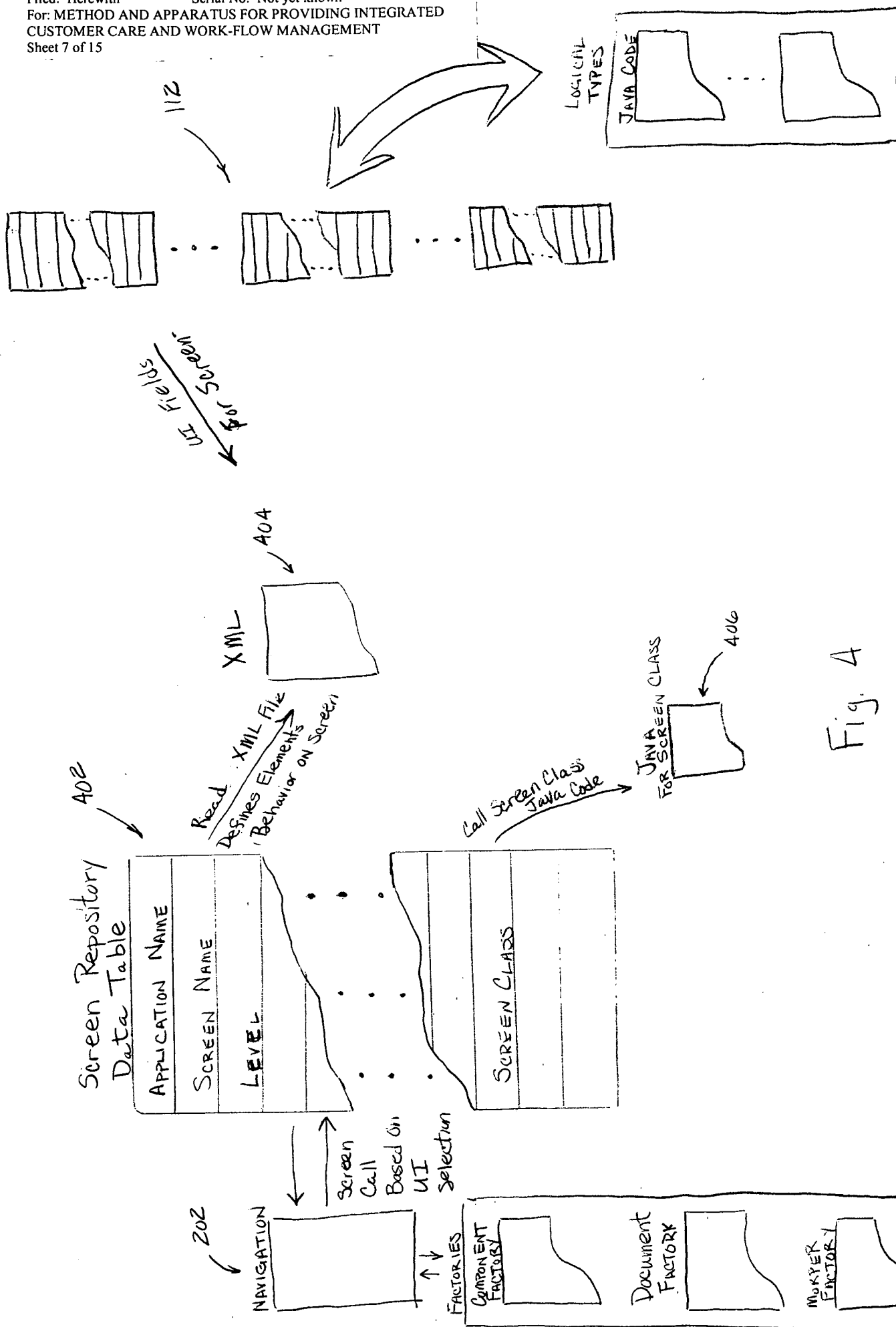


Fig. 4

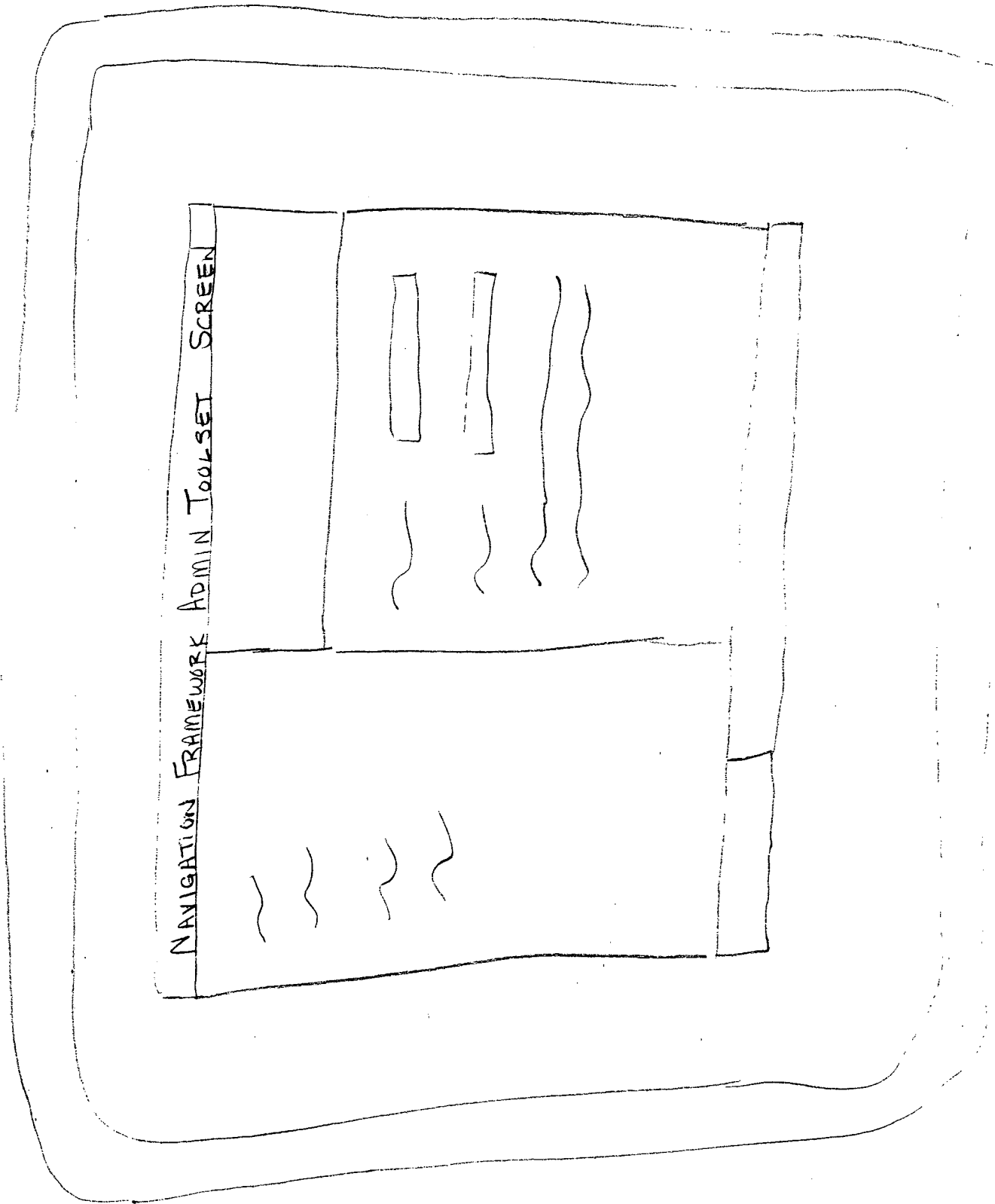


Fig 4a



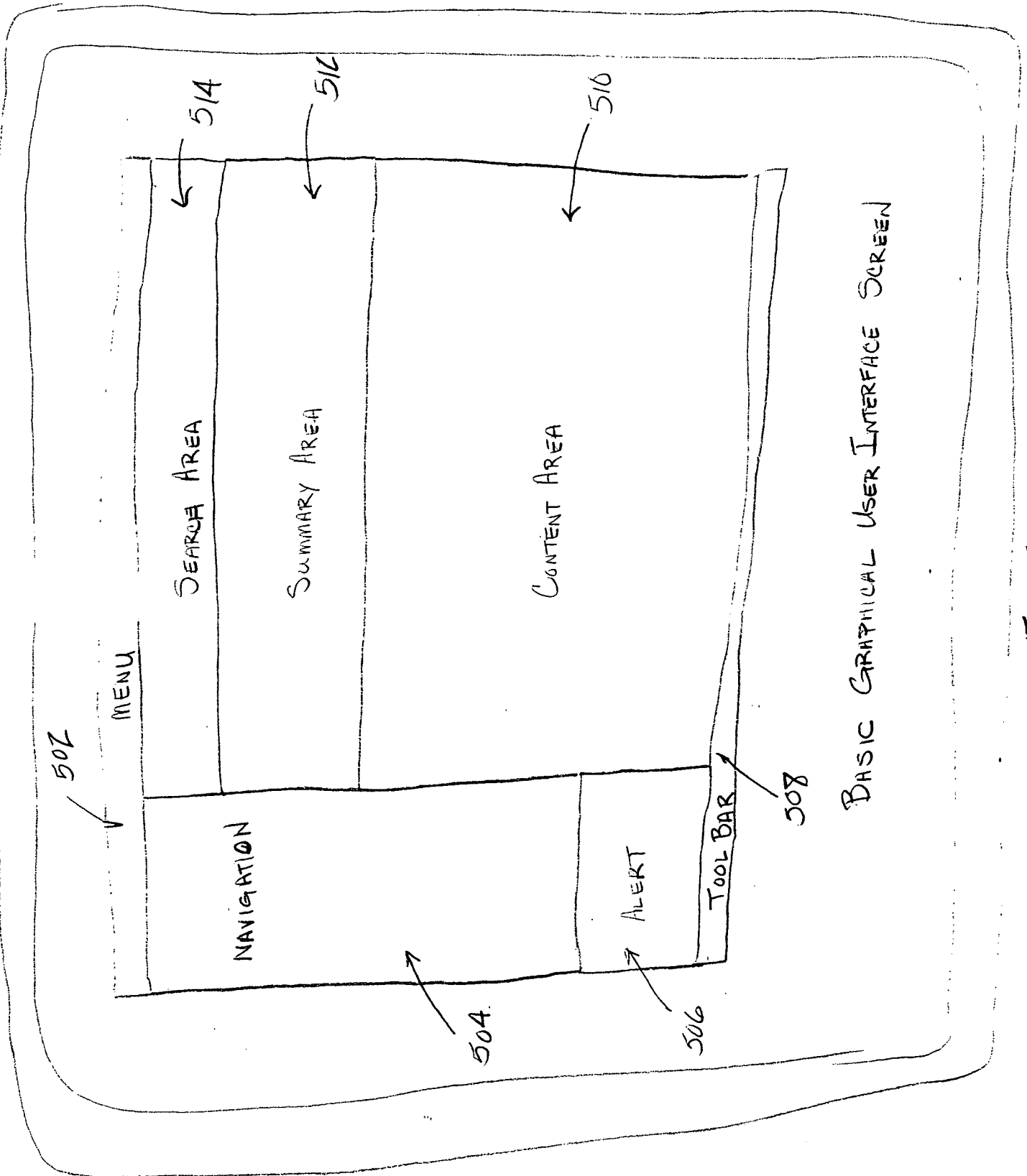


Fig 5

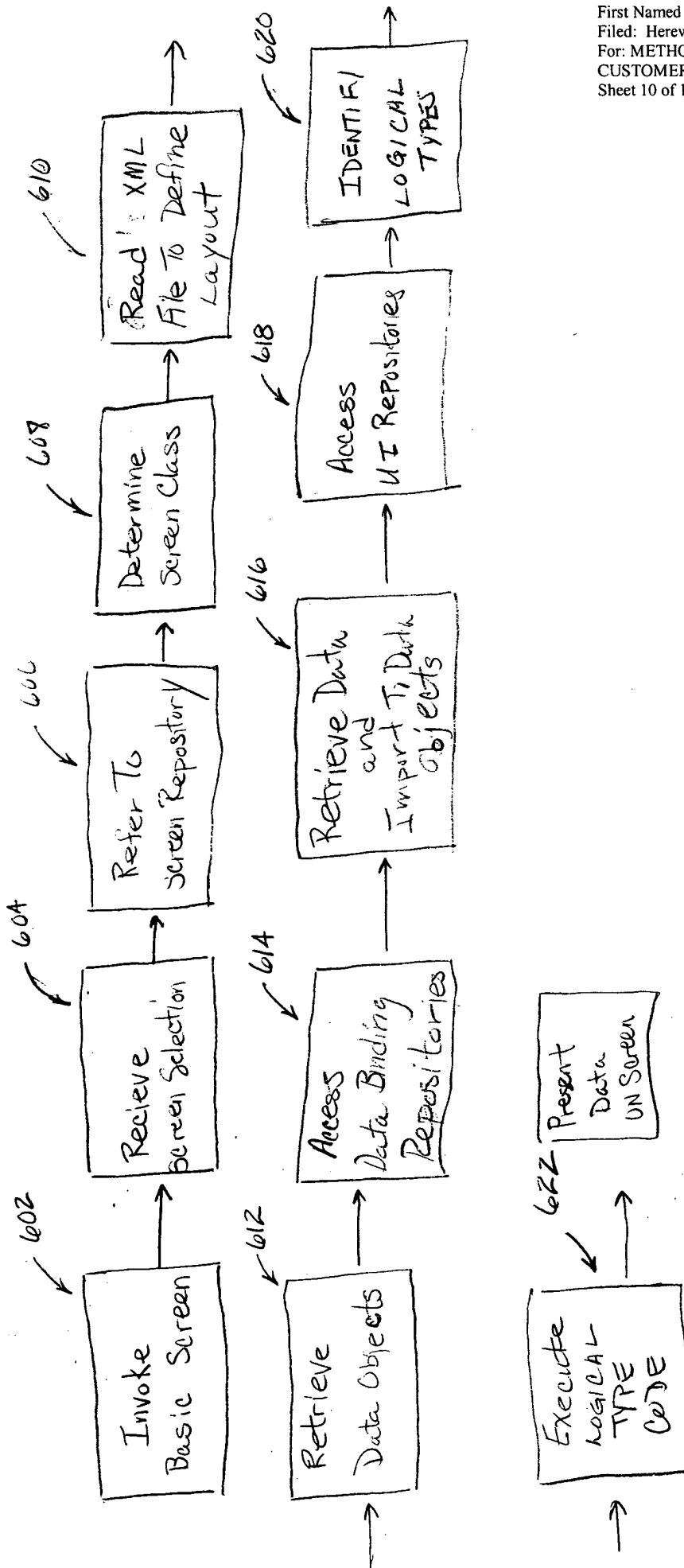


Fig. 6

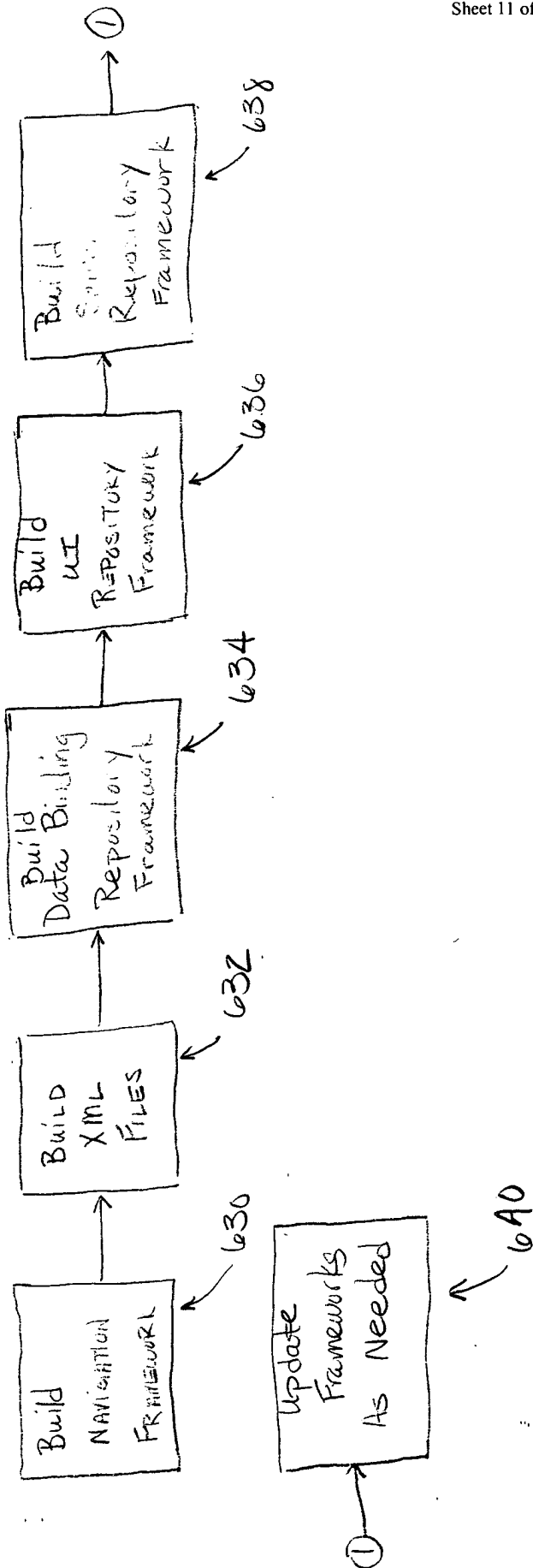


Fig 6a

FIG. 7A

702 716 714 700 704 712

NIS 515 Customer Care

File View Application Tools My Favorites Help

Back Forward Jump

Find

Customer Management

- Customer
- Financial Account
- Agreements (4)
- Telephone (2)**
- Internet (0)
- CATV (1)
- Pager (0)
- Wireless (1)
- Other (0)
- Service Orders (7)
- Payments
- Accounts Receivable Adjust
- Adjustments
- Credits/Collections
- Service Orders
- Administration
- Reports

Search Type: Autocall Search: Self Aidg | Patterns

Telephone (2)

Acct	Agreement	Class of B.	Comm Dt	Disconn Dt	Vacation Dt	Inter PIC	Serv Rem	Phone Line	Combined
440954	7016636511	Residence	01/01/1990	06/01/2002	0288	0000	Yes	0000	Yes
440954	7016636512	Residence	01/01/1990	06/01/2002	0288	0000	Yes	0000	Yes

Agreement ID: (701663-6511) Account: 440954

General Toll Local Directory 911 Location Tax Equipment Deposit

Service Type: Local Only

Service Remark: Business Residence

Service Dates: Original Connect Date: 01/03/1990

Connect Date: 01/03/1990

Disconnect Date: Permanent

Vacation/Disconnect Date: Winter Rate

Contract Information: Contract Type: Start Date: 99/99/9999

Expire Date: 99/99/9999

Print

Save Reset

Alerts

Location Information: Location: 1234567890123456789012345

Service Address: 3201 Nygren Drive

Open Field(s): Billing Cross-Bill

Open Label1 Open Label2 Open Label3

Residence: Pending BQ BO History/Audit

Notes Create SO

13.3MB of 23.7MB

FIG. 7B

File View Application Tools My Favorites Help  
 < Back > Forward Jump

Find: [ ] Customer Management  
 [ ] Financial Account  
 [ ] Agreements (4)  
 [ ] Telephone (2)  
 [ ] Internet (0)  
 [ ] CATV (1)  
 [ ] Pager (0)  
 [ ] Wireless (1)  
 [ ] Other (0)  
 [ ] Service Orders (7)  
 [ ] Payments  
 [ ] Accounts Receivable Adjust  
 [ ] Adjustments  
 [ ] Credits/Collections  
 [ ] Service Orders  
 [ ] Administration  
 [ ] Reports

Search Type: Agreement 5555555555 Search Advanced Search  
 Telephone (2)

Acct	Agreement	Class of S...	Conn Dt	Disconn Dt	Vacation Dt	Inter PIC	Intra PIC	Serv Remark Wire Maint	Cross-Bill
440954	7016636511	Residence	01/01/1990	06/01/2002	06/01/2002	0288	0000	Phone Line Yes	Combined L
440954	7016636512	Residence	01/01/1990	06/01/2002	06/01/2002	0288	0000	Fax Line Yes	Combined L

Agreement ID: (701)863-6511 Account: 440954 Joseph Abbot

General Toll Local Directory 911 Location Tax Equipment Deposit Products & Services

Caller ID Name: [ ] Caller ID Block Joseph Abbot

NonpublistNonlist Normal

Service Designation: Normal

Old Telephone: (701)863-6510  
 New Telephone: (701)863-6512

Connection Local Options Directory Assistance DID  
 [ ] Facilities Based [ ] Resale  
 [ ] UNE Port [ ] Ported Number  
 [ ] UNE Switch Ported From:

Residence Nonpublished  
 Pending SO SO History/Audit

Open Field(s)  
 Open Label1  
 Open Label2  
 Open Label3

Active  
 Centrex S3444  
 EBPX 854

716 718

Notes Create SO

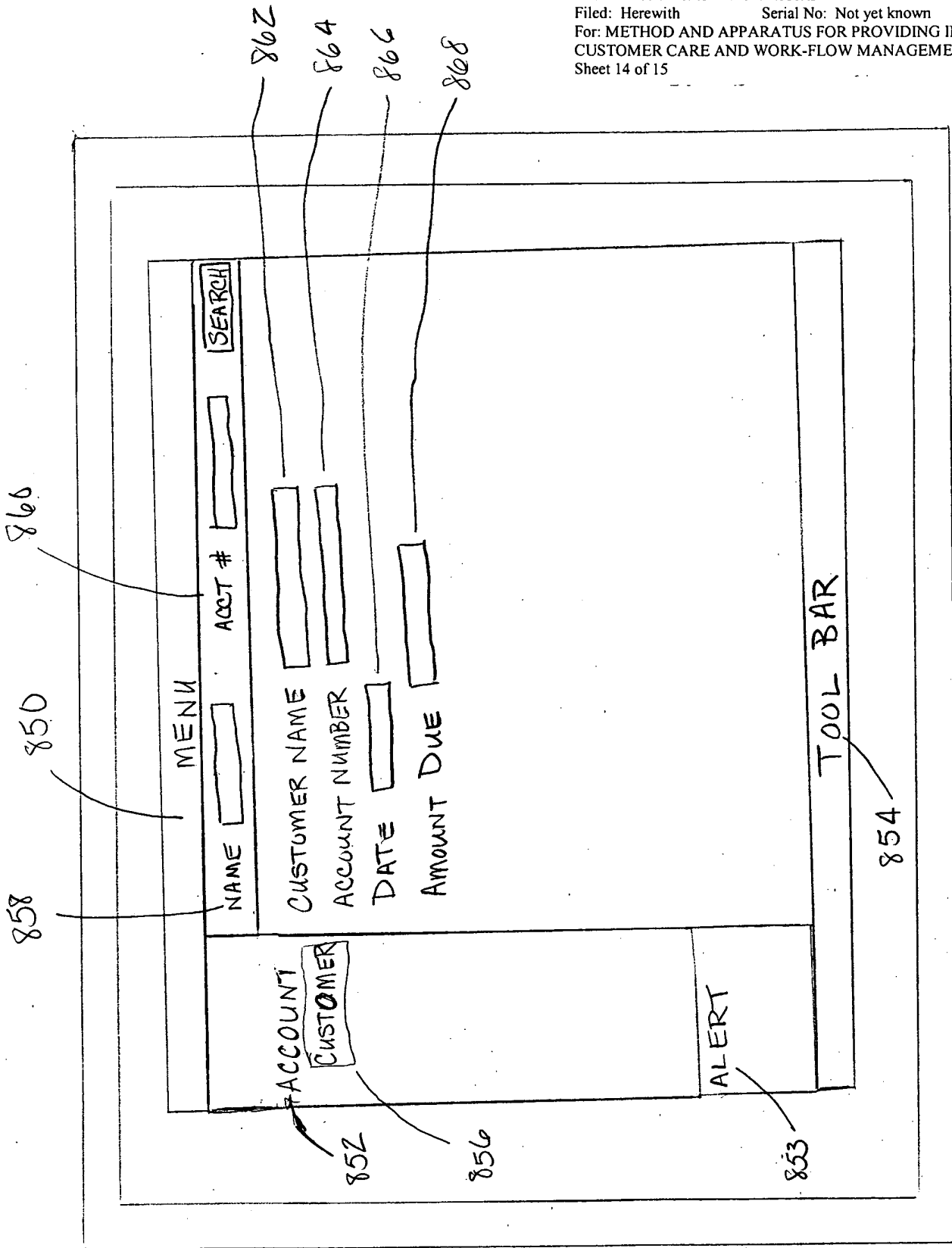


Fig 8

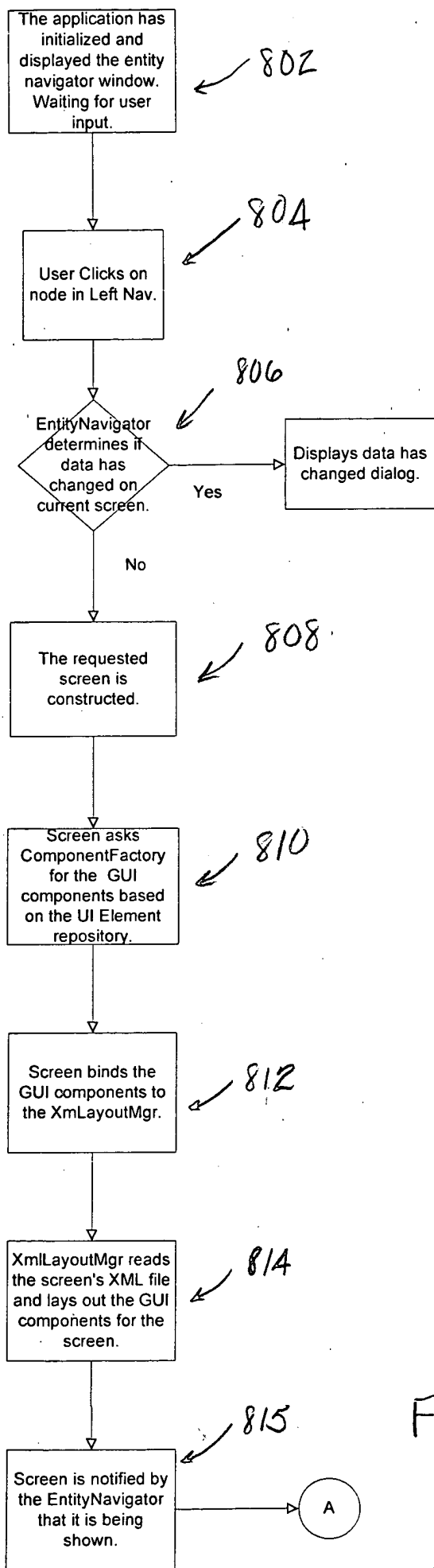


Fig 8a

